

# Annual General Meeting

29 April 2022



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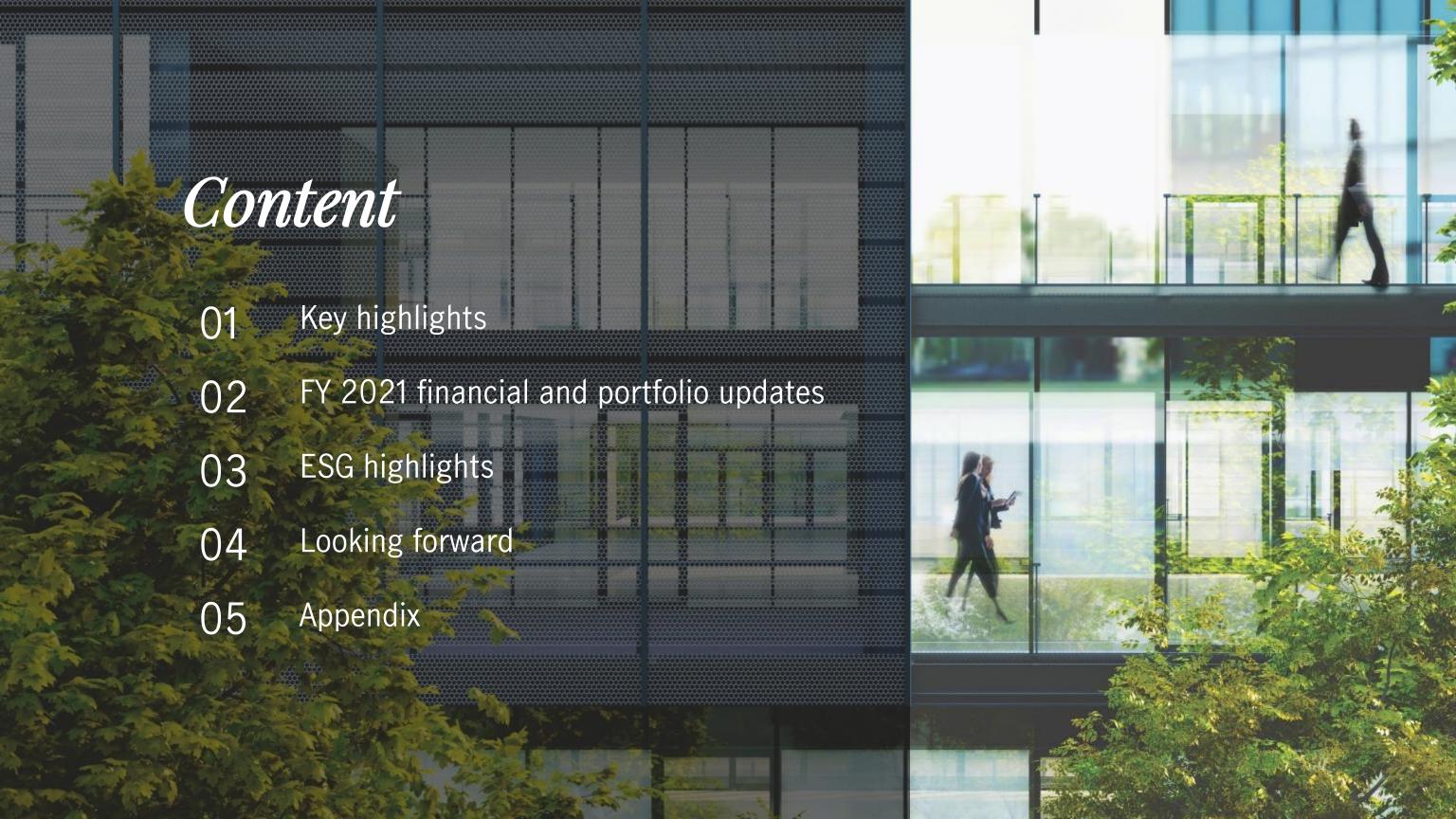
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**Key highlights** 

# FY 2021 – Stabilisation and recovery to carry MUST forward



#### **Organic Growth**

- High occupancy of 92.3%
   vs U.S. Class A average of ~83.2%
- Executed 654,000 sq ft leases:
   12.0% of portfolio by NLA



#### **Growing Responsibly**

- GRESB 5 Star
- MSCI ESG Rating 'AA'



#### **Capital Management**

- Lower interest cost 2.82%,
  -11.3%² YoY
- Increased green financing to 45.1%<sup>3</sup>



#### **Inorganic Growth**

- Acquired 3 properties in high-growth markets US\$201.6 m
- Increased AUM to U\$\$2.2 b



- (1) JLL Q4 2021 US Office Outlook
- (2) Weighted avg. interest rate as at 31 Dec 2021 versus 31 Dec 2020: 3.18%
- (3) As at Jan 2022

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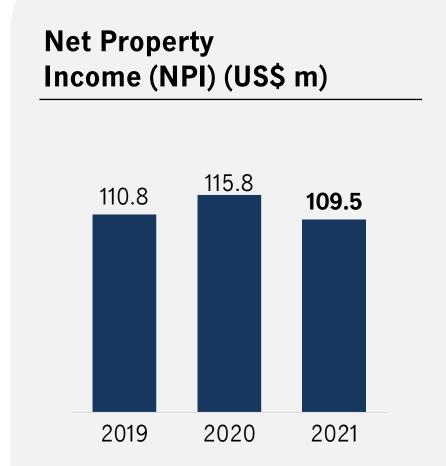


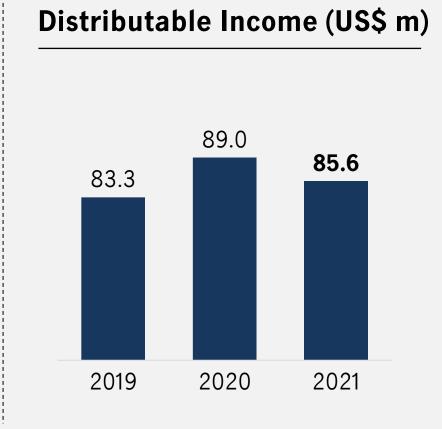
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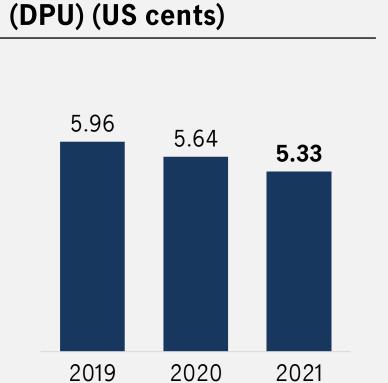
# FY 2021 financial and portfolio updates

# Financial highlights – *lingering* impact of COVID-19

#### FY 2021 DPU (-5.5% YoY), 2H 2021 DPU (+1.5% YoY)







**Distribution per Unit** 



# Unpacking the DPU

# 7.4 5.4 5.0

2019 2020 2021

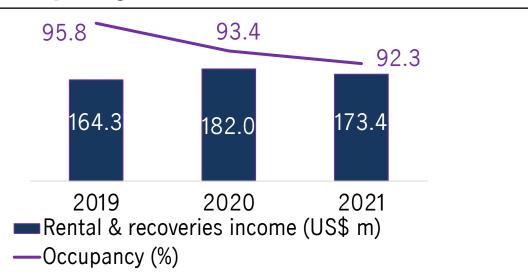
—Carpark income (US\$ m)

10.4

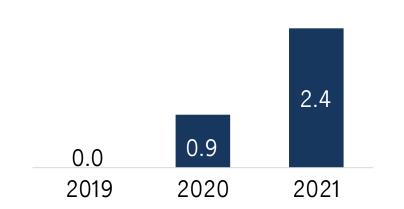
—Carpark income as % of gross revenue (%)

#### **Occupancy and Rental & Recoveries Income**

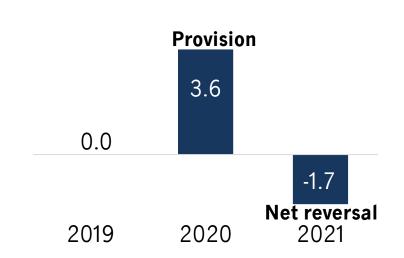
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#### Rental Abatements (US\$ m)



#### ECL (US\$ m)



# FY 2021 DPU (-5.5% YoY) change mainly due to:

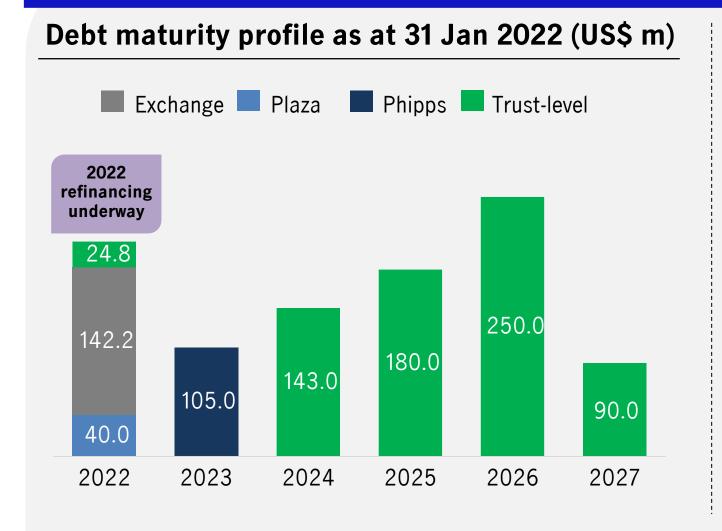
- Lower car park income-US\$1.1 m
- Higher rental abatements-U\$\$1.5 m
- Lower rental & recoveries income from lower occupancy
   -US\$8.6 m
- Partially offset by net reversal of provision for expected credit losses (ECL) US\$1.7 m

**Manulife**US REIT

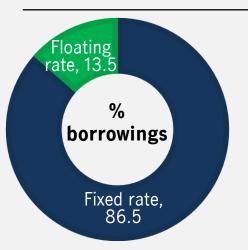
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# Proactive capital management

#### Increased green/sustainability-linked loans to 45.1%<sup>1</sup> from 11.7%









Every 1% increase in interest rate will impact DPU by 0.075 US cents

**42.8**%<sup>2</sup>

Gearing

3.4 times<sup>3</sup>

**Interest coverage** 

2.82%

Weighted avg. interest rate

2.4 years

Weighted avg. debt maturity

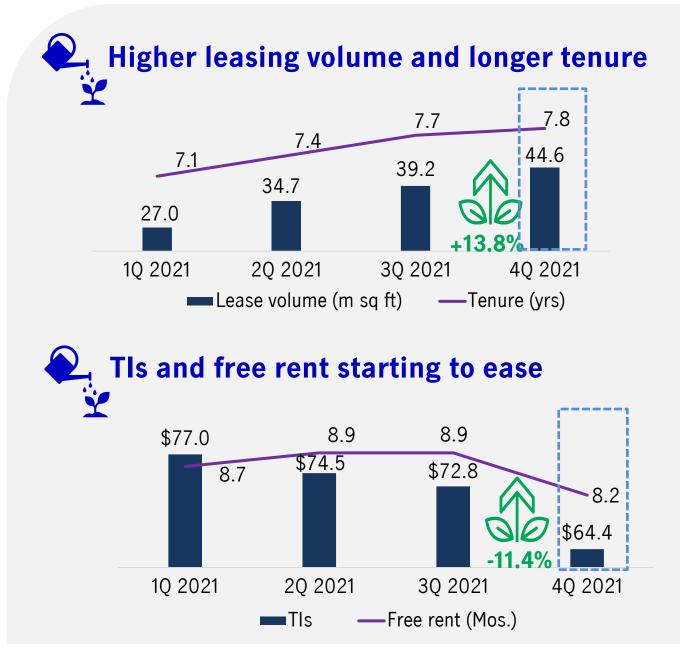
<sup>(3)</sup> Computed by dividing the trailing 12 months earnings before interest, tax, depreciation and amortisation (excluding effects of any fair value changes of derivatives and investment properties, and foreign exchange translation), by the trailing 12 months interest expense and borrowing-related fees as set out in the Code on Collective Investment Schemes issued by the Monetary Authority of Singapore

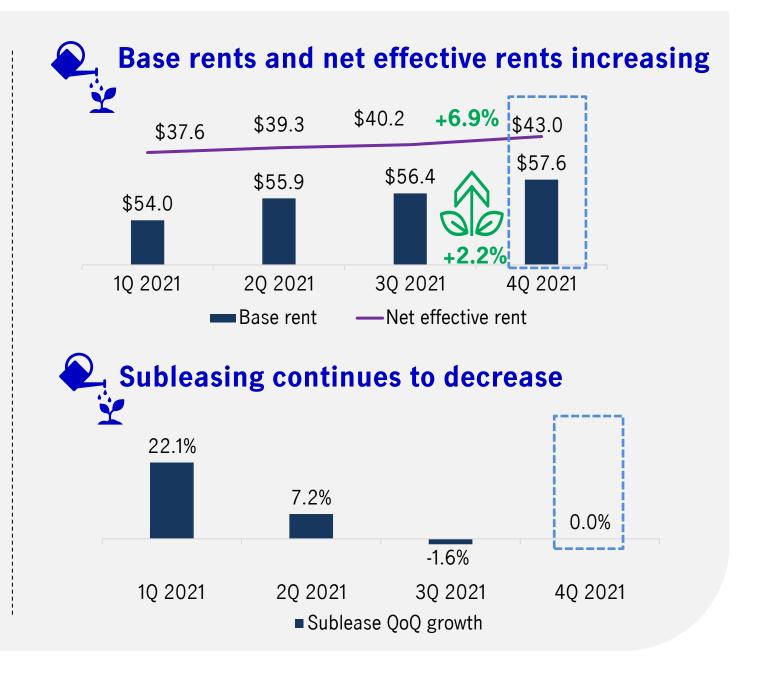


<sup>(1)</sup> As at Jan 2022

<sup>(2)</sup> Based on gross borrowings as a percentage of total assets

# U.S. office strong recovery momentum in 4Q 2021



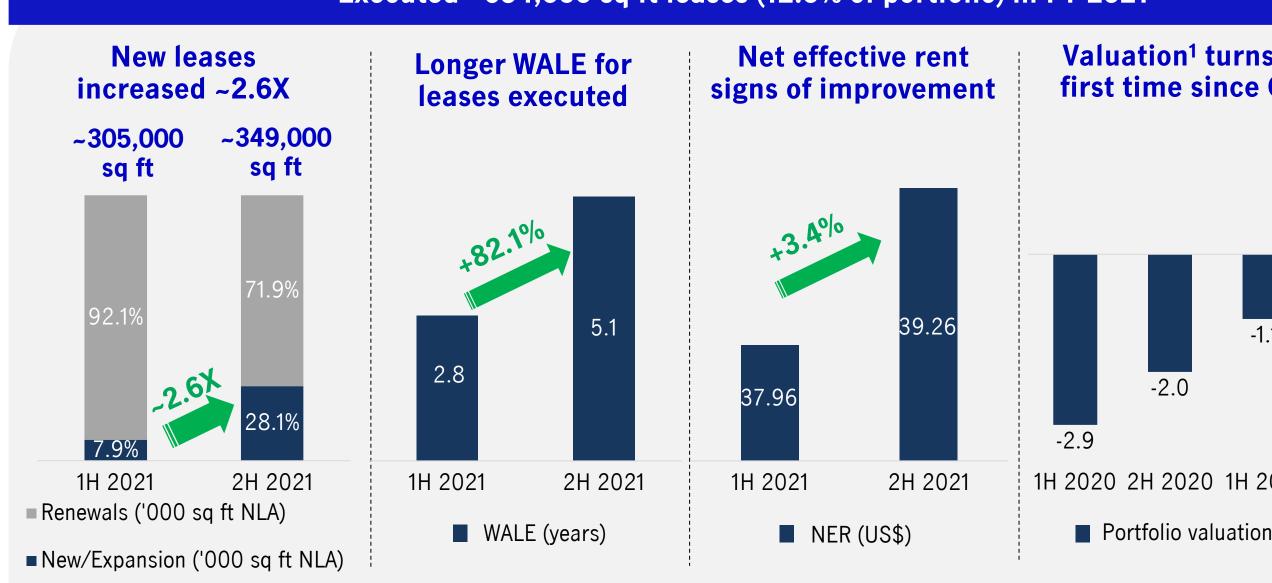


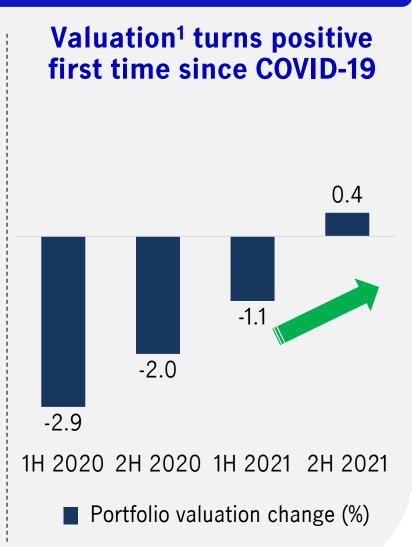


Source: JLL US Market Office Overview 4Q 2021

## Green shoots in 2H 2021

#### Executed ~654,000 sq ft leases (12.0% of portfolio) in FY 2021







(1) Excludes the latest acquisition of Tanasbourne, Park Place and Diablo announced in Nov 2021

# Valuations turn *positive* for the first time since COVID-19

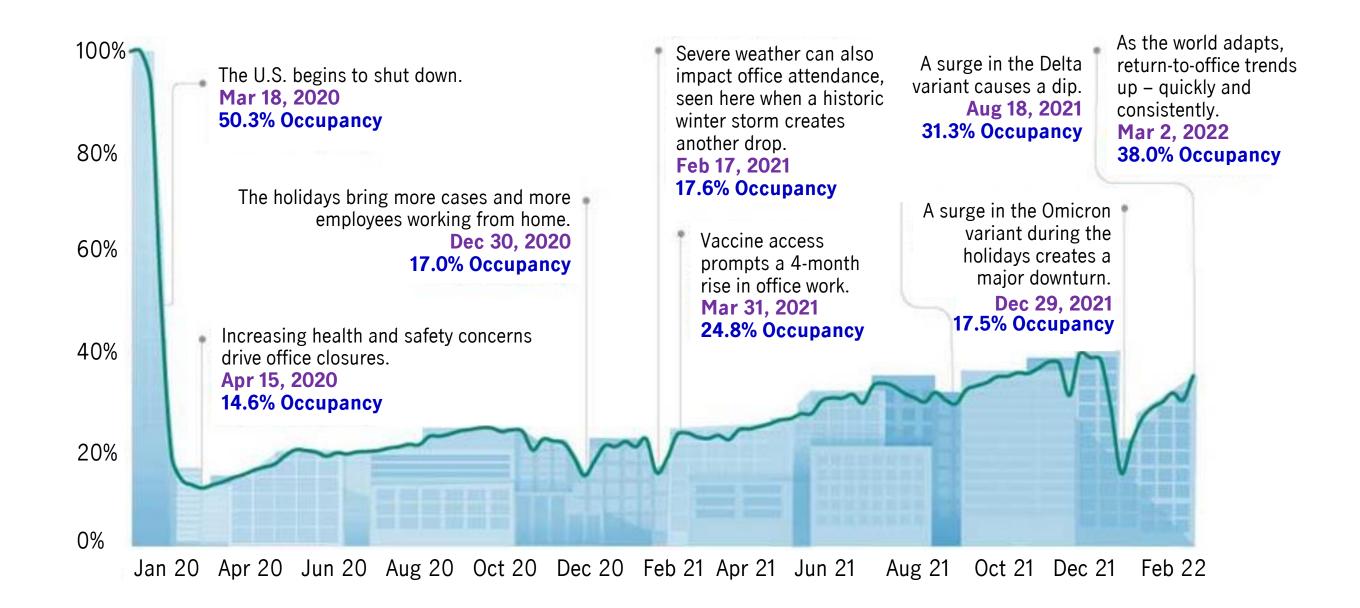
|                          |                         | Val                     | Direct Cap Rates |                                 |                    |                    |
|--------------------------|-------------------------|-------------------------|------------------|---------------------------------|--------------------|--------------------|
| Property                 | 31 Dec 2021<br>(US\$ m) | 30 Jun 2021<br>(US\$ m) | Change<br>(%)    | 31 Dec 2021<br>(US\$ per sq ft) | 31 Dec 2021<br>(%) | 30 Jun 2021<br>(%) |
| Figueroa                 | 315.2                   | 313.0                   | 0.7              | 441                             | 5.50               | 5.50               |
| Michelson                | 317.0                   | 321.0                   | (1.2)            | 594                             | 5.50               | 5.25               |
| Peachtree                | 212.9                   | 201.1                   | 5.9              | 381                             | 5.75               | 5.75               |
| Plaza                    | 106.0                   | 113.0                   | (6.2)            | 227                             | 7.00               | 7.00               |
| Exchange                 | 324.0                   | 330.0                   | (1.8)            | 439                             | 5.75               | 5.75               |
| Penn                     | 177.3                   | 174.6                   | 1.5              | 638                             | 5.50               | 5.25               |
| Phipps                   | 216.0                   | 213.2                   | 1.3              | 454                             | 5.75               | 5.75               |
| Centerpointe             | 112.7                   | 108.7                   | 3.7              | 268                             | 7.50               | 7.75               |
| Capitol                  | 197.0                   | 196.0                   | 0.5              | 393                             | 7.00               | 7.00               |
| Subtotal                 | 1,978.1                 | 1,970.6                 | 0.4              | 422                             |                    |                    |
| Tanasbourne <sup>1</sup> | 34.4                    |                         |                  | 259                             | 6.75               |                    |
| Diablo <sup>1</sup>      | 65.0                    |                         |                  | 183                             | 7.00               |                    |
| Park Place <sup>1</sup>  | 106.9                   |                         |                  | 389                             | 6.25               |                    |
| Total/Weighted Avg       | 2,184.4                 | 1,970.6                 |                  | 401                             |                    |                    |



Data as at 31 Dec 2021 based on time specified appraisals completed by CBRE (1) Based on time specified appraisals completed by JLL during acquisition

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# The slow and bumpy return to office





Source: Kastle, "Getting America Back to Work", Mar 2022

# MUST's tenants back to office





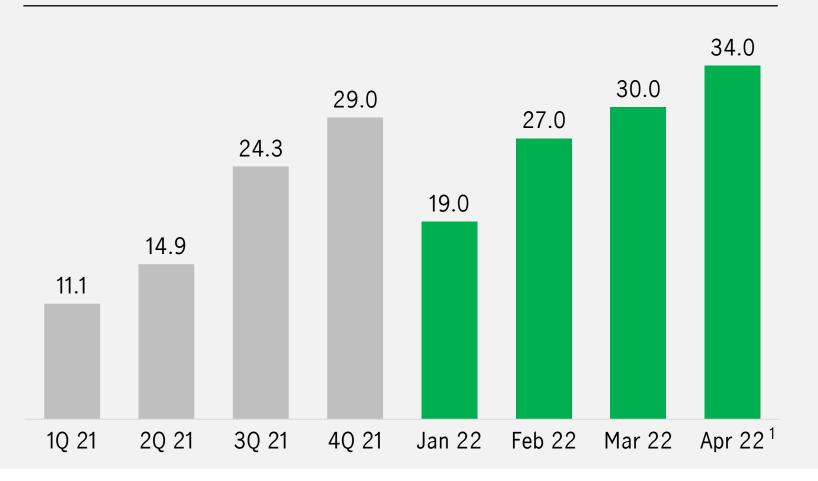








#### MUST's physical building occupancy (%)





(1) Data as at 4 Apr 2022

# Limited supply with positive 12 months rent growth

#### MUST's markets projected 12 months rent growth +3.8% Apr 2022 vs. (2.5%) Apr 2021

| Markets                               | RBA<br>(m sq<br>ft) | Vacancy<br>(%) | Gross<br>Asking<br>Rent Per<br>Sq Ft<br>(US\$) | Net<br>Absorption<br>('000 sq ft) | Net<br>Delivery<br>('000 sq<br>ft) | Last 12<br>Months<br>Rent<br>Growth <sup>1</sup> (%) | Projected<br>12 Months<br>Rent<br>Growth <sup>2</sup><br>(%) | New<br>Properties<br>Under<br>Construction<br>('000 sq ft) | Delivery<br>Year |
|---------------------------------------|---------------------|----------------|--|-----------------------------------|------------------------------------|--|--|--|------------------|
| Downtown Los Angeles                  | 46.1                | 19.4           | 42.07  | 10.2                              | 0                                  | 0.9  | 3.9  | 0.0  | NA               |
| Irvine, Orange County                 | 15.0                | 20.8           | 33.29  | (122.9)                           | 0                                  | (1.1)  | 4.2  | 0.0  | NA               |
| Buckhead Atlanta                      | 17.5                | 23.2           | 39.74  | (8.8)                             | 0                                  | 0.8  | 3.9  | 340.0 <sup>3</sup>   | 2022             |
| Midtown Atlanta                       | 24.4                | 19.4           | 43.40  | 367.8                             | 0                                  | 1.3  | 4.3  | 0.0  | NA               |
| Meadowlands, Secaucus                 | 3.5                 | 19.7           | 35.80  | 0.0                               | 0                                  | (0.8)  | 3.5  | 0.0  | NA               |
| <b>Hudson Waterfront, Jersey City</b> | 19.3                | 16.4           | 44.43  | 0.2                               | 0                                  | (0.5)  | 3.5  | 0.0  | NA               |
| Washington, D.C.                      | 31.6                | 18.7           | 58.18  | (43.8)                            | 0                                  | (0.2)  | 2.7  | 814.0 <sup>4</sup>   | 2022, 2024       |
| Fairfax Center                        | 4.7                 | 20.9           | 32.73  | (9.1)                             | 0                                  | (0.1)  | 2.8  | 0.0  | NA               |
| Downtown Sacramento                   | 11.4                | 7.1            | 39.27  | (7.3)                             | 0                                  | 1.2  | 3.6  | 0.0  | NA               |
| Hillsboro, Portland                   | 6.6                 | 10.1           | 26.21  | 7.4                               | 0                                  | 2.7  | 4.2  | 0.0  | NA               |
| Tempe, Phoenix                        | 7.2                 | 19.6           | 25.00  | (2.7)                             | 0                                  | 2.2  | 5.2  | 471.0 <sup>5</sup>   | 2022             |
| Chandler, Phoenix                     | 6.2                 | 21.5           | 31.03  | (43.1)                            | 0                                  | 2.6  | 5.1  | 0.0  | NA               |

Source: All Submarket and Market Data as at 1 Apr 2022 from CoStar Market Analysis & Forecast Reports

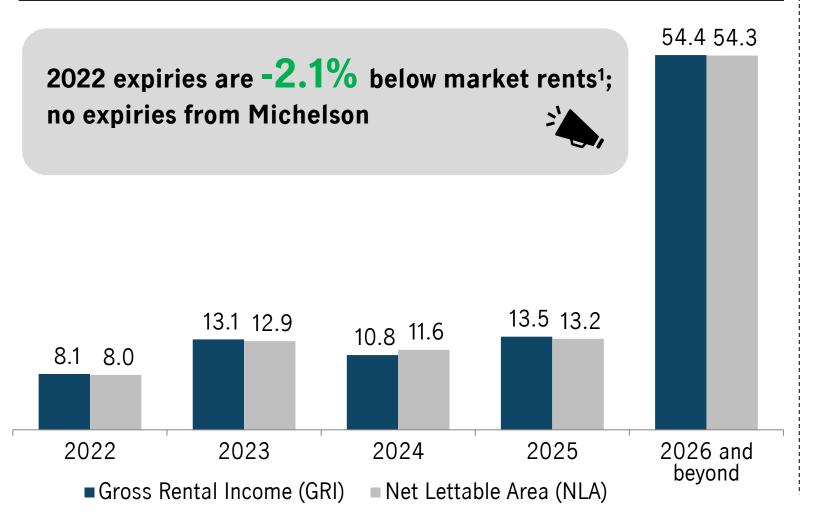
- (1) Data excludes Hillsboro, Tempe and Chandler markets
- (2) All building classes
- (3) 28% pre-leased to Novelis
- (4) Comprises of Trophy assets which are not comparable to Penn
- (5) Comprises of Class A assets which are not comparable to Diablo



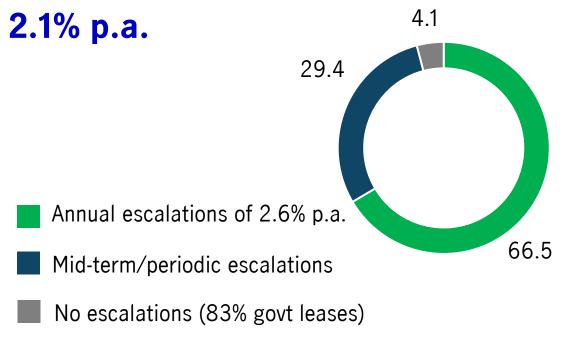
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# Long WALE of 5.1 years; expect positive rental reversion in 2022

#### Lease expiry profile as at 31 Dec 2021 (%)



# In-place rental escalations as at 31 Dec 2021 (%)



Portfolio rental reversion -0.8%; excluding Michelson +3.3%



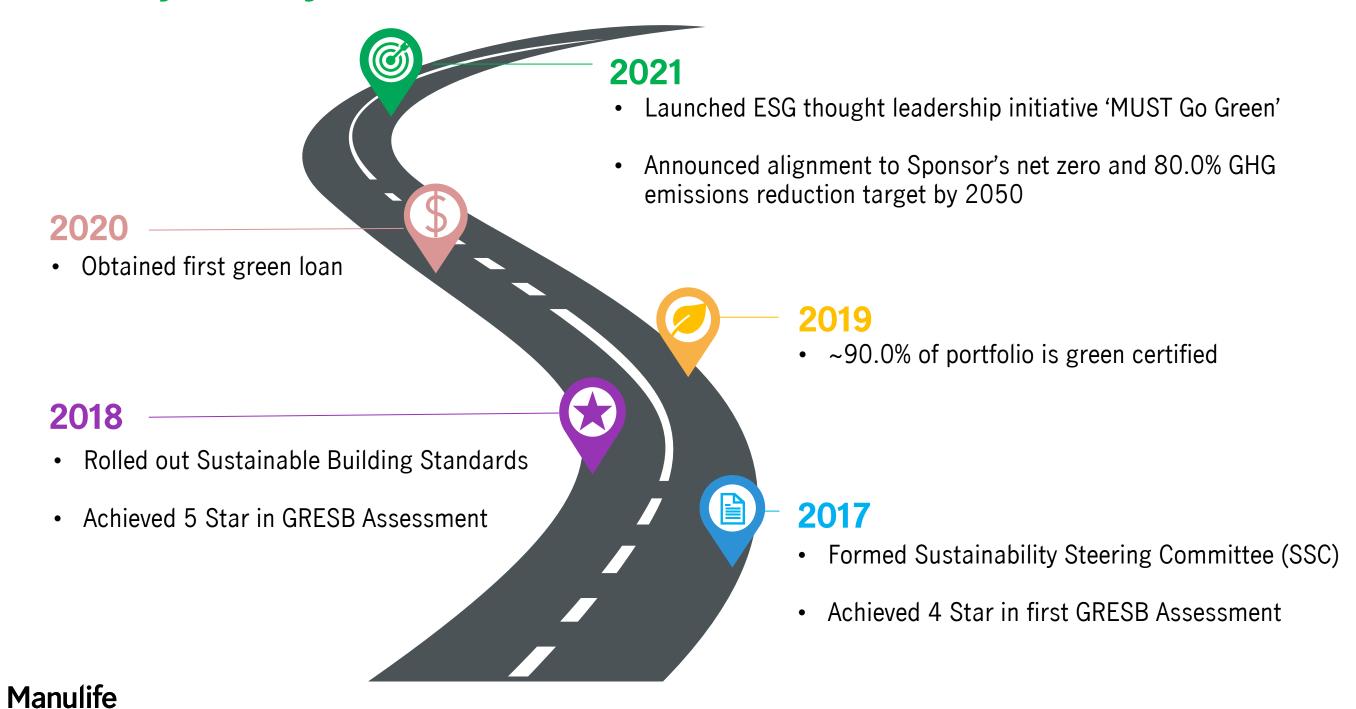
(1) CoStar Market Analysis & Forecast as at Jan 2022



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# **ESG** highlights

# Our ESG journey



US REIT

Annual General Meeting 2022

Marking 0000

# Our 2021 ESG highlights



GHG intensity

-9.3% YoY

**Energy** intensity

-5.8% YoY

Green certification

~90.0%



**People first** 

Average training hours per staff

+40.0% YoY

**CSR** contribution

\$25,976, 189 hours Tenant engagement<sup>1</sup>

88.0% with 4 or 5 Star rating



Non-compliance & corruption

**Zero incidents** 

**Green financing** 

First sustainability linked loan

**Board diversity** 

50% female independent directors







'AA' rating



Ranked top 2% globally



- (1) Biennial engagement survey conducted in 2020
- (2) GRESB: Top 20% of 1,520 global entities, MSCI ESG: Top 26% of MSCI all country world index constituents, Sustainalytics: Top 2% of 13,650 companies globally

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# **Looking forward**

# Global uncertainty and volatility

#### **Global environment**

#### U.S. outlook



#### **Invasion**

- Geopolitical crisis
- Global tensions
- Market volatility

### % Inflation

- Energy costs
- Costs of living
- Wage increases
- Construction costs
- Supply chain disruption





- Rampant inflation 8.5%<sup>1</sup>
  - Highest in 40 years
- Unemployment at 3.6%¹
   back at pre-COVID-19 level
  - Office-using unemployment even lower 3.0%
- Aggressive Fed interest rate increases expected
- 2022 U.S. GDP forecast +3.7%<sup>2</sup>
- Recession/Stagflation?



- (1) U.S. Department of Labor, Bureau of Labor Statistics, as at Mar 2022
- (2) International Monetary Fund, World Economic Outlook, as at Apr 2022

## U.S. office trends and pressures

#### **U.S.** office still relevant – but how much space?



Return to office - Hybrid model



Flight to quality for newer building with amenities



Cost of tenant incentives remains high



Rising interest rates and construction costs



U.S. safe haven - Overseas capital flowing into real estate



Source: JLL US Market Office Overview 4Q 2021 and Cushman & Wakefield, "Sources of Foreign Capital 2021-2022: Where is it coming from?", 2022

# MUST - Entering a new phase of portfolio rejuvenation



Drive leasing and pivot to high-growth markets



Prudent spending, stabilising valuations - containing gearing



Future-proof the business through portfolio rejuvenation and green buildings



Continue to explore JVs, M&A and capital recycling for growth



Source: JLL US Market Office Overview 4Q 2021



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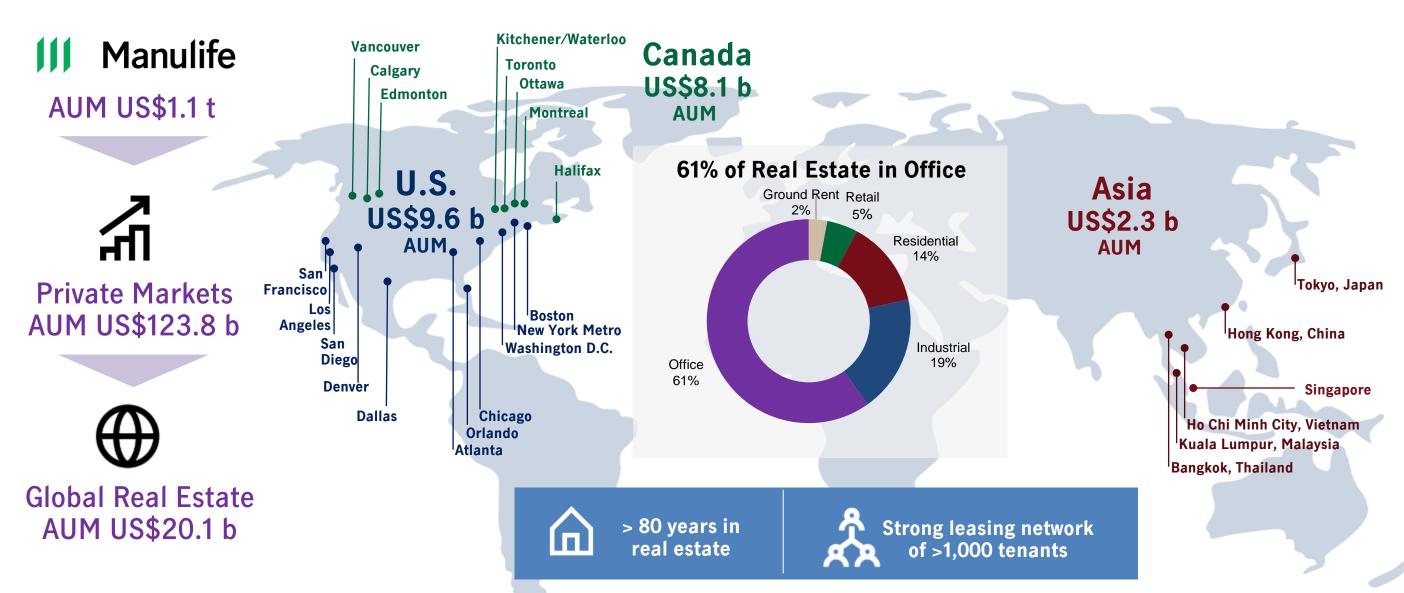


# 05

# **Appendix**

# Manulife US REIT supported by reputable sponsor

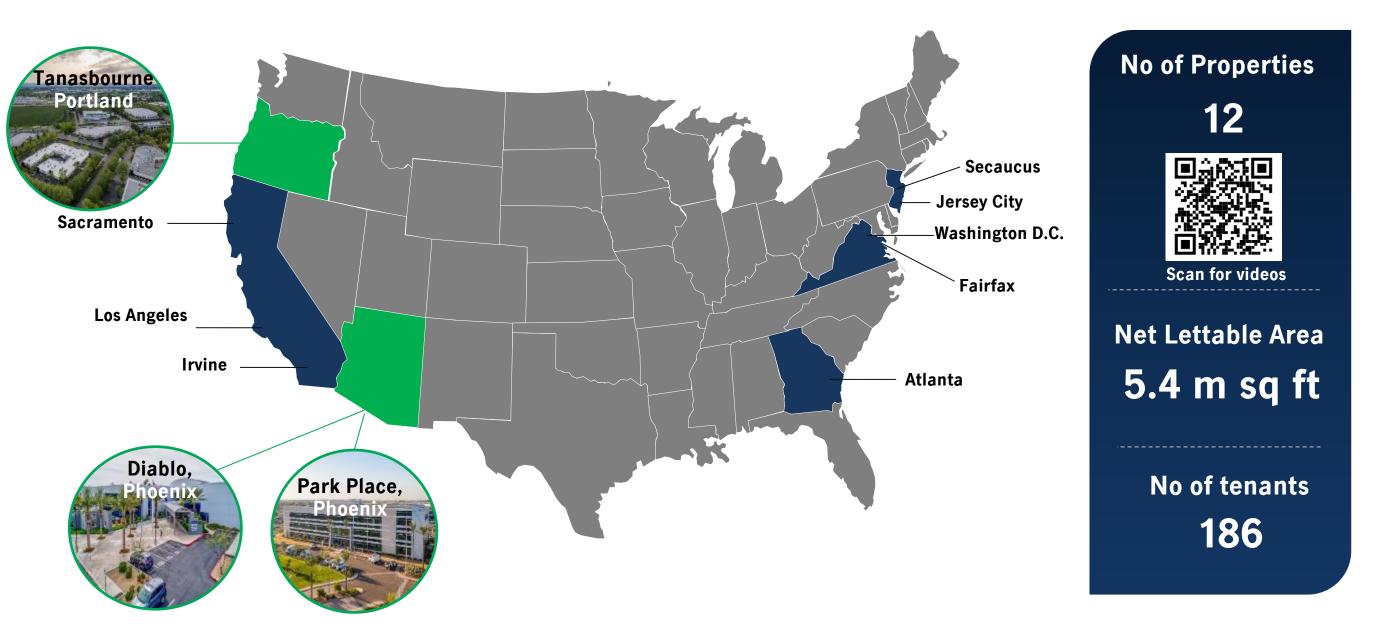
#### Global real estate AUM of US\$20.1 b





Note: Amounts may not sum to 100% due to rounding All AUM in fair value basis as at 31 Dec 2021

# 2021 acquisitions in sunbelt/magnet cities



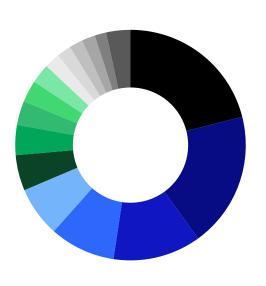


Data as at 31 Dec 2021

# Solid and well-diversified tenant base; majority *HQ/listed/govt*

#### Trade sector by gross rental income (GRI) (%)

| ■ Finance and Insurance —————         | 21.0 |
|---------------------------------------|------|
| ■Legal ————                           | 19.0 |
| Retail Trade                          | 12.3 |
| Information —————                     | 9.2  |
| Real Estate —————                     | 7.0  |
| ■ Public Administration ————          | 5.0  |
| ■ Consulting ————                     | 4.2  |
| ■ Health Care                         | 3.4  |
| Grant Giving                          | 3.1  |
| Accounting                            | 2.8  |
| Arts, Entertainment, and Recreation — | 2.2  |
| Advertising                           | 2.0  |
| ■Transportation and Warehousing —     | 1.9  |
| ■ Manufacturing ————                  | 1.9  |
| ■ Architectural and Engineering ———   | 1.6  |
| ■ Others                              | 3.4  |
|                                       |      |



#### Top 10 tenants by gross rental income (GRI)

| Tenant                  | Sector          | Property,<br>Location     | Lease<br>Expiry | NLA<br>(sq ft) | % of GRI |
|-------------------------|-----------------|---------------------------|-----------------|----------------|----------|
| The William Carter      | Retail trade    | Phipps,<br>Atlanta        | Apr 2030        | 277,920        | 5.4      |
| TCW Group               | Finance and ins | Figueroa, LA              | Dec 2023        | 188,835        | 3.8      |
| Kilpatrick Townsend     | Legal           | Peachtree,<br>Atlanta     | Jul 2025        | 184,653        | 3.5      |
| The Children's Place    | Retail trade    | Plaza,<br>Secaucus        | May 2029        | 197,949        | 3.1      |
| United Nations          | Grant giving    | Penn, Wash                | Dec 2028        | 94,988         | 3.1      |
| US Treasury             | Public<br>admin | Penn, Wash                | Aug 2025        | 120,324        | 3.0      |
| Quinn Emanuel Trial     | Legal           | Figueroa, LA              | Aug 2023        | 135,003        | 2.9      |
| Hyundai Capital America | Finance and ins | Michelson,<br>Irvine (CA) | Apr 2030        | 97,587         | 2.9      |
| Amazon Corp.            | Retail trade    | Exchange,<br>Jersey       | Apr 2025        | 129,259        | 2.8      |
| ACE American Ins. Co.   | Finance and ins | Exchange,<br>Jersey       | Dec 2029        | 101,858        | 2.3      |
| Total                   |                 |                           |                 | 1,528,376      | 32.8     |



Data as at 31 Dec 2021

## Portfolio overview

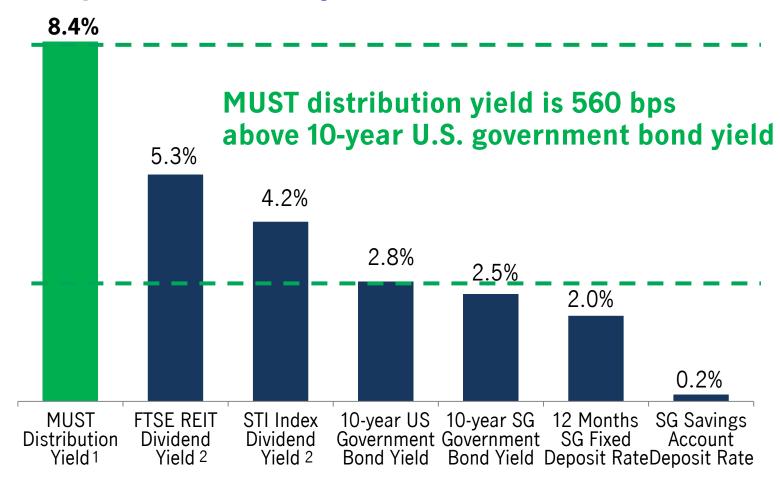
|                         | Figueroa    | Michelson | Peachtree | Plaza    | Exchange    | Penn             | Phipps   | Centerpointe | Capitol    | Diablo         | Park<br>Place | Tanasbourne          |
|-------------------------|-------------|-----------|-----------|----------|-------------|------------------|----------|--------------|------------|----------------|---------------|----------------------|
| Location                | Los Angeles | Irvine    | Atlanta   | Secaucus | Jersey City | Washington, D.C. | Atlanta  | Virginia     | Sacramento | Tempe          | Chandler      | Hillsboro            |
| Property Type           | Class A     | Trophy    | Class A   | Class A  | Class A     | Class A          | Trophy   | Class A      | Class A    | Class B        | Class A       | Class B              |
| Completion Date         | 1991        | 2007      | 1991      | 1985     | 1988        | 1964             | 2010     | 1987 / 1989  | 1992       | 1980 -<br>1998 | 2019          | 1986 - 1995          |
| Last<br>Refurbishment   | 2019        | -         | 2015      | 2016     | 2020        | 2018             | -        | 2018         | 2016       | -              | -             | 2015, 2017 &<br>2020 |
| Property Value (US\$ m) | 315.2       | 317.0     | 212.9     | 106.0    | 324.0       | 177.3            | 216.0    | 112.7        | 197.0      | 65.0           | 106.9         | 34.4                 |
| Occupancy (%)           | 88.6        | 87.2      | 90.8      | 96.7     | 97.7        | 93.8             | 94.5     | 91.6         | 88.3       | 85.7           | 100.0         | 100.0                |
| NLA (sq ft)             | 715,024     | 533,567   | 558,835   | 466,496  | 737,207     | 278,063          | 475,778  | 420,421      | 500,661    | 354,434        | 274,700       | 132,851              |
| WALE by NLA (years)     | 3.2         | 5.3       | 4.4       | 6.1      | 4.9         | 4.9              | 6.9      | 5.1          | 5.0        | 4.6            | 7.9           | 4.9                  |
| Land Tenure             | Freehold    | Freehold  | Freehold  | Freehold | Freehold    | Freehold         | Freehold | Freehold     | Freehold   | Freehold       | Freehold      | Freehold             |
| No. of Tenants          | 29          | 14        | 24        | 9        | 24          | 9                | 10       | 18           | 36         | 7              | 3             | 3                    |



Data as at 31 Dec 2021

# Attractive distribution yield; Tax advantage

#### High distribution yield



#### **MUST's tax advantage**

#### For illustrative purposes only

|   | U.S. REIT | SREIT <sup>3</sup> | MUST              |
|---|-----------|--------------------|-------------------|
| DPU Yield                                   | 6.0%4     | 8.4%               | 8.4% <sup>1</sup> |
| U.S. Withholding Taxes                      | (1.0%)    | -                  | -                 |
| Net Yield –<br>Singapore Retail<br>Investor | 5.0%      | 8.4%               | 8.4%              |
| Net Yield –<br>Singapore Institutions       | 5.0%      | 7.0%5              | 8.4%              |
| Net Yield –<br>Foreign Institutions         | 5.0%      | 7.6% <sup>6</sup>  | 8.4%              |

- No U.S. corporate taxes (21%)
- No U.S. withholding taxes (30%)
- No Singapore corporate taxes on domestic institutions (17%) or Singapore withholding taxes (10%)

Source: Bloomberg

- (1) Based on FY 2021 DPU of 5.33 US cents and closing price of US\$0.635 as at 26 Apr 2022
- (2) Based on Bloomberg estimates as at 26 Apr 2022
- (3) Singapore REIT with Singapore assets only. For illustrative purposes, the DPU yield for SREIT is assumed to be the same as Manulife US REIT
- (4) Weighted average of analyst consensus for FY 2022 distribution yield of 19 Office REITs listed in U.S. as at 26 Apr 2022
- (5) Singapore institutions incur 17% corporate tax on the Singapore sourced income portion of the distribution
- (6) Foreign institutions incur 10% corporate tax on the Singapore sourced income portion of the distribution



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